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August 8, 2006

William Mason
Mason & Mason
394 Old Country Rd
Garden City, NY 11530

Dear Mr. Mason:

I wanted to take a moment to acknowledge the very positive experience I encountered with your firm at a recent closing.

I have been a mortgage broker for the past 21 years and this is the first letter I have ever written to anyone in regards to the professionalism of one of their employees. Lisa Marie Wenchell handled the closing on behalf of Aurora Loan Services. This was a large transaction with difficult borrowers, attorney and documents. She was attentive to all of my requests. She was confident in her answers to all questions and she worked the file with both speed and accuracy. Lisa was a true professional in all phases of the closing process.

I look forward to working with both Lisa and your firm in the near future.

Sincerely,

Mark Zaia
President